



## CANCELLATION AND TOUR CHANGE POLICY

Cancellations aren't fun and due to our remote location and tide restrictions many advance logistical arrangements have been made prior to the operation of all North Star Tours trips, thus we must adhere to the cancellation policies.

**RECOMMENDATIONS:** North Star Tours recommends both **trip** cancellation (some credit cards include trip cancellation insurance) and **medical** insurance, which you can purchase by visiting any travel agent. Insurance will cover in most instances where illness or family emergencies prevent you from participating in your booked tour(s). Be sure your insurance will adequately cover trip and medical expenses in remote locations/areas.

**TERMS:** Any tours cancelled by our office due to required tour minimum number participation or extreme weather conditions affecting estuary and Bay conditions or other unforeseen circumstances beyond our control will be refunded at full price and/or rescheduled. **Individuals who fail to notify the administration/office about tour cancellation 48 hours prior to tour time will not be refunded.** Any changes to tours can be made within 48 hours via phone, email or in person. All tours must be pre-paid and no refund will be issued if conditions that prevent you from participating in your booked tour are simple change of mind or pre-existing conditions (excludes transportation rearrangements via airlines and or train).

North Star Tours has sent you the Cancellation and Tour Change Policy. It is your responsibility to read the entire form. The Cancellation and Tour Change Policy applies to all the North Star Tours tours with no exceptions. It applies to all guests booked under your group and/or agency. Even though you fail to return the form signed and dated, the Cancellation and Tour Change Policy is 100% binding for all tours booked.

**All tours booked from October 24th - November 10th are final, no exceptions. All photography tours and groups over 5 must pay a 50% deposit 6 months in advance. All other tours require a 30% deposit upon booking.**

Signature

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Print Name

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Date

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